### Game and Parks Commission "GOING MOBILE" with some of their permits

#### Mobile App FAQ's

# What is a "mobile" permit?

 A mobile permit is a permit purchased and/or displayed on any mobile device such as a cellular phone or electronic tablet device. The image displayed on the devise serves as the permit. It is available 24/7 anywhere you have internet access.

#### o SAMPLE



### How do I access the mobile permit feature?

 The mobile permitting feature can be found on the Game and Parks Commission's web page at https://ngpc-m.ne.gov.

#### • Are there instructions?

A copy of the basic instructions for accessing and using the mobile permit system can be found on the Game and Parks Commissions web page at http://outdoornebraska.gov/mobile\_apps/pdf/MPS-InstructionGuide.pdf

#### What kind of device can be used to purchase a "mobile" permit?

O Any device with internet access, including cellular telephones and tablet devices. The mobile permit system is a <u>web-based mobile formatted browser</u> that works best with the Safari, Chrome, Google, Internet Explorer 9 or 10 web browsers. You can access the system on a pc using Firefox browser, but not when using Internet Explorer. Technically it's not an "application" in the true sense of the word, but it functions like one.

## How do I create and update my customer profile data?

The customer profile must be created first on the NGPC Permit Sales website https://ngpc-permits.ne.gov/NGPC-PS/faces/public/welcome or by purchasing a permit at an NGPC office or another vendor. After the customer profile exists, you can purchase permits on the NGPC mobile system. If you have purchased hunt, fish or fur harvest permits in recent years, you already have a customer profile.  Once the profile has been created, you can update the data on the mobile permit system.

## What am I allowed to purchase as a "mobile" permit?

- At this time, the only permits that are allowed to be purchased as a "mobile" permit are:
  - Fishing permits (excluding commercial permits and paddlefish permits),
  - Hunt (small game) permits
  - All state stamps, which can be added to existing hunt (small game) permit.

### • Can I buy a big game permit (deer, antelope, elk, turkey) using the mobile app?

- No, not at the present time. Please visit our online permitting system at www.outdoornebraska.org
- Details are still being addressed related to the unique requirements of big game permits.
- Can I buy my Federal Duck Stamp using the mobile permit system?
  - o No.
- Can I check my deer, antelope or elk using the mobile permit system?
  - Not at this time.
- If I purchased a permit using the mobile permit system, do I have to also have a paper copy?
  - No. The mobile permit replaces the need to possess or carry a paper copy of your permit.
  - Be reminded that you are responsible for producing a copy of your permit in the event you are asked to by an officer.
  - You should save the image to your phone and/or print a hard copy by going to the regular permit system page.
- What happens if I'm in an area without internet service and cannot access my mobile permit?
  - Plan accordingly, i.e. save to phone (see instructional guide at <a href="http://outdoornebraska.gov/mobile-apps/pdf/MPS-InstructionGuide.pdf">http://outdoornebraska.gov/mobile-apps/pdf/MPS-InstructionGuide.pdf</a>), or carry a paper copy in remote areas where cell service is sporadic or nonexistent
- I'm having problems purchasing a permit on the mobile permit system. Who can I call?
  - o Permits Section Headquarters. 1-800-232-0213
- Can I purchase a mobile permit for someone else on my device?
  - Yes, the mobile app system works similar to the online permitting system.

- You will need to have the other person's last name, date of birth, and last four digits of their social security number to access their profile. Keep in mind that the permit will show up on your phone.
- Once purchased they would have to access the system to have it displayed on their device, or have a copy printed for them to carry with them. Or you could email the permit to them.

### • What happens if I get a new phone/tablet device. Can I still access my permit?

- Yes. The system is completely web-based, you can log in from any mobile device with internet service and sign-in to access your permit(s).
- o You will need to save the permit on the new phone or device.

## Do mobile permits cost the same as permits purchased online or over the counter?

- Yes. The mobile permit system is merely a new way of purchasing and/or displaying permits.
- Will my Hunter Education or Bow Hunter Education number be available on the mobile permit?
  - If you have a Hunter Education number tied to your existing profile, it will be displayed on the mobile version of the appropriate permit.